Alarm transmission – simple, fast and efficient

SecuriLink UMS and eAlarm crisis

Reacting quickly and correctly to emergencies and crisis situations: In order to get this right, an efficient and intelligent alarm transmission system is essential for your alarm organisation. With the combination of SecuriLink UMS and eAlarm crisis, you remain on the safe side.
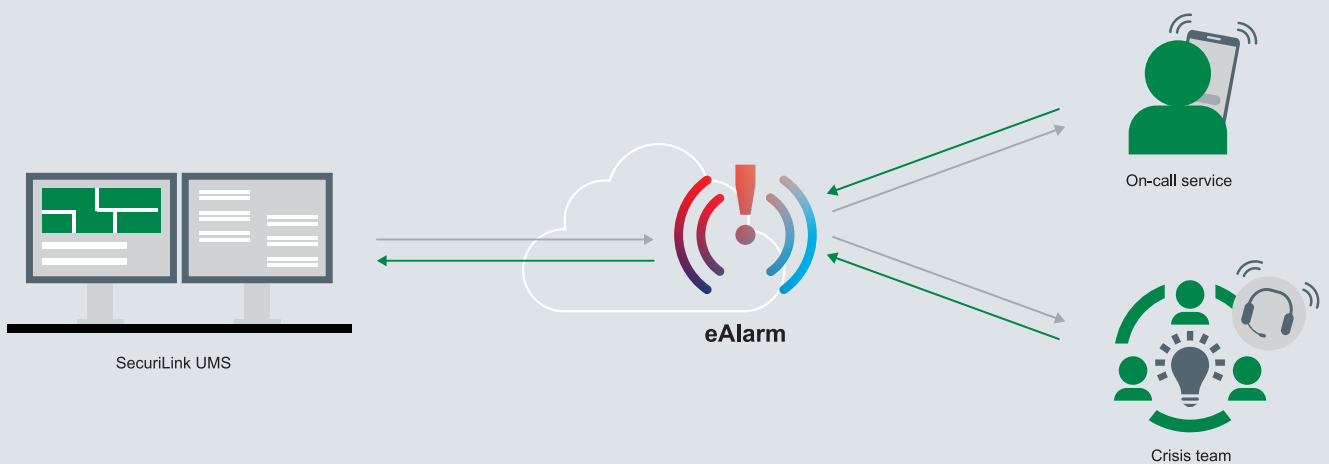
Fortunately, dealing with emergencies and crisis situations remains a rare occurrence for the majority of security managers at businesses and institutions. However, this also has its pitfalls. If people are out of practice, then mistakes can occur in hectic situations. Being able to count on a smooth alarm transmission allows everyone to concentrate on the most important things.

By combining your SecuriLink UMS security management system with the eAlarm crisis alarm transmission platform from Swisscom, you gain valuable time, precision and a clear overview of the situation.

The system works by having all security-related information connected to SecuriLink UMS. If one of the many connected alarm and security systems triggers a fault or an alarm, then your organisation is automatically alerted to the relevant situation by eAlarm crisis from Swisscom. This depends on the scenario you have previously defined, which specifies which people are alerted for which messages and in which order. Even complex alarm organisations can be reproduced with ease and adapted to changing circumstances with the minimum of effort.

The benefits to you

- Fast, precise alarm transmission via app, SMS, voice and email
- Simple creation of scenarios and escalation plans according to your requirements
- Customer-specific definition, prioritisation and configuration of messages
- Multifunctional: messages, alarms, conferences, escalation plans and alarm acknowledgement in one system
- Simple data management, comprehensive reporting, test alarms
- Securiton is your partner for everything: no additional contract with Swisscom is required

SecuriLink UMS — eAlarm — On-call service — Crisis team

Costs – transparent and easy to budget

The attractive pricing model with a one-off switch-on fee per person (target number) and monthly fee for message transmission (flat rate) allows for simple budgeting.

The best of both worlds – from Securiton and Swisscom

Occupational accidents, fires, evacuations, cyber attacks, power outages and more: Nothing should be left to chance when dealing with emergencies, crisis situations and continuity management. With Securiton and Swisscom, you have two Swiss companies with leading technological expertise and experience at your side. We combine everything into an easy-to-manage overall solution.

SecuriLink UMS from Securiton

- Proven security management system with comprehensive interface portfolio
- Local alarm reception and operation
- Recording of all messages, changes in status and user actions
- Direct, automatic actuation of eAlarm crisis with connection monitoring

Find out more: securiton.ch/en/ealarm

eAlarm crisis from Swisscom

- Cloud-based managed service for alarm transmission in the context of emergency and crisis management
- Data and operation managed in Switzerland
- Independent from specific customer infrastructure
- User access and changes are logged
- Management of access rights to the service and customer data

Find out more: swisscom.ch/ealarm

eAlarm crisis – everything under control, everywhere

All relevant people can be alerted via one or more selected channels and can acknowledge the alarm using up to six different response methods, regardless of where they are. The smartphone app offers the widest range of functions of all alarm media.

Most important app functions:

- Aural and visual emphasis of the alarm signal (e.g. bypassing mute status)
- Simple acknowledgement at the touch of a button
- Streamlined to three menu items for simple use
- Live feed with the entire alarm history of the user
- Individual settings (e.g. tone profile)
- View, download and forward documents

Operating systems and download:

The eAlarm crisis app is available on the App Store (iOS) and Google Play (Android).

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